



## Information Search in Web Archives

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## Our Memory is in Digital Form

### E-books



### Web photo galleries



### **Forums**



### Blogs



### Online newspapers



### Social networks



### The Web is Ephemeral

 50 days - 50% of documents are changed (Cho and Garcia-Molina. 2000)

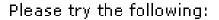
- 1 year 80% of documents become inaccessible (Ntoulas, Cho and Olson. 2004)
- 27 months 13% of web references disappear (<a href="http://webcitation.org/">http://webcitation.org/</a>. 2007)

## Will we face a Digital Dark Age?



#### The page cannot be found

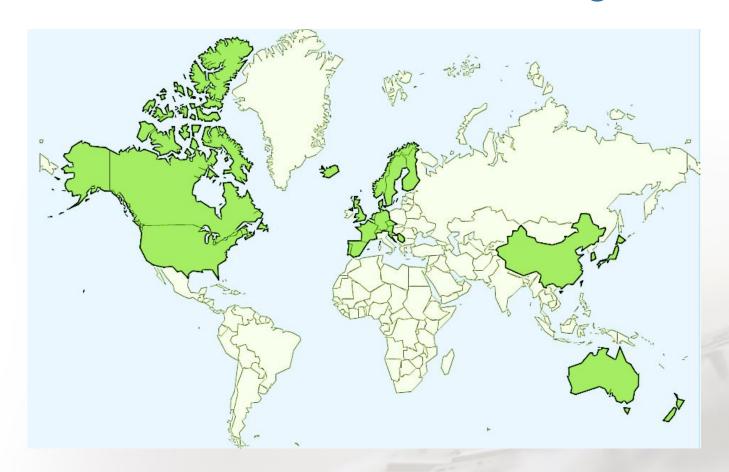
The page you are looking for might have been removed, had its name changed, or is temporarily unavailable.



- If you typed the page address in the Address bar, make sure that it is spelled correctly.
- Open the <a href="httpd.apache.org">httpd.apache.org</a> home page, and then look for links to the information you want.
- Click the □ Back button to try another link.
- Click 👸 Search to look for information on the Internet.

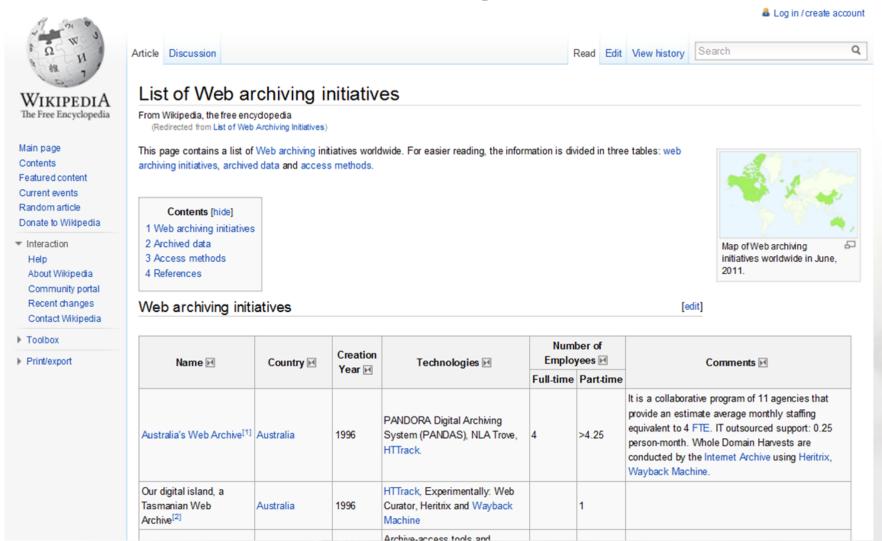
HTTP 404 - File not found Internet Explorer

### 2010: Worldwide Web Archiving Initiatives



- +42 initiatives in 26 countries
- +180 billions of web contents since 1996 (6.6 PB)

### Wikipedia Page with Updated List



http://en.wikipedia.org/wiki/List\_of\_Web\_archiving\_initiatives

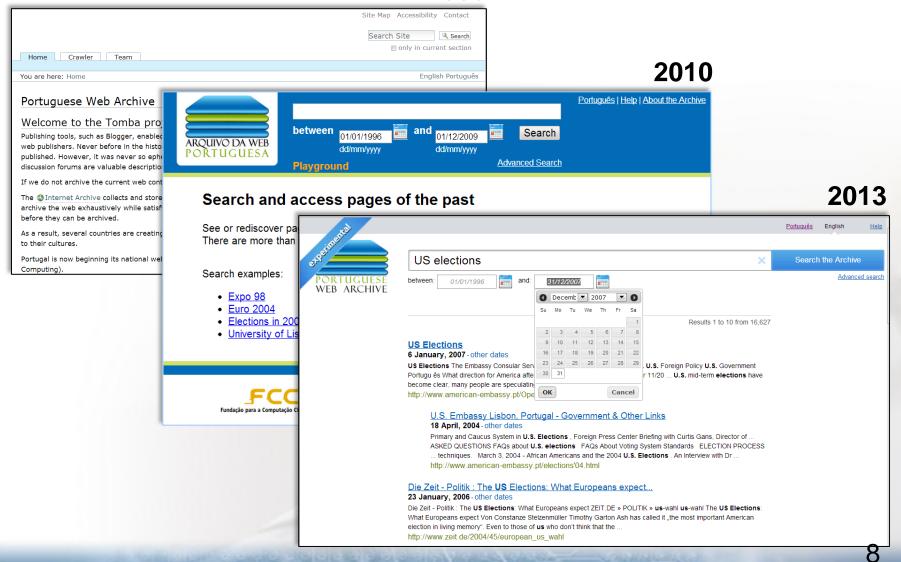
### 2013: Worldwide Web Archiving Initiatives



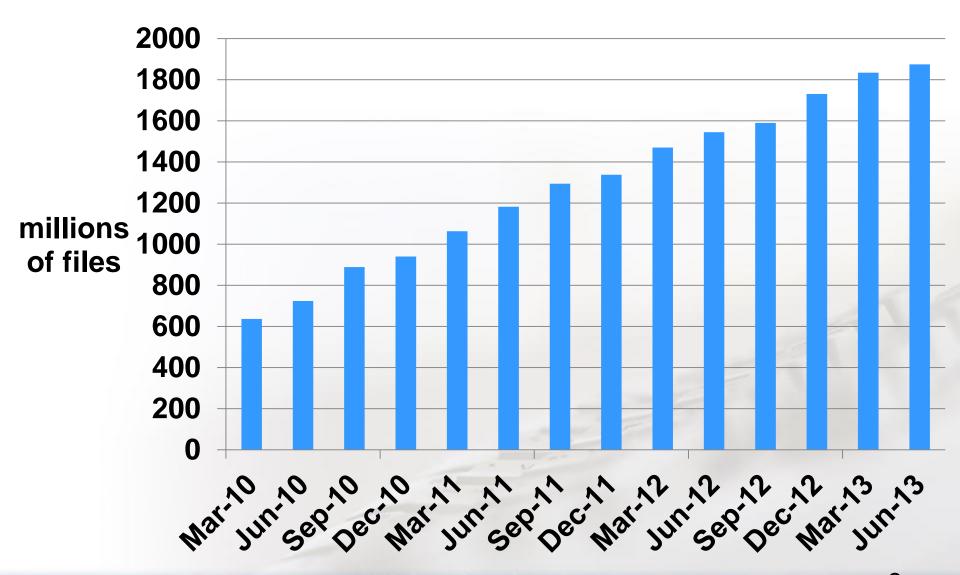
- +77 initiatives in 39 countries
- +294 billions of web contents since 1996 (8.5 PB)

### Portuguese Web Archive

#### 2008



### 1.8 Billion Archived Files (52 TB)



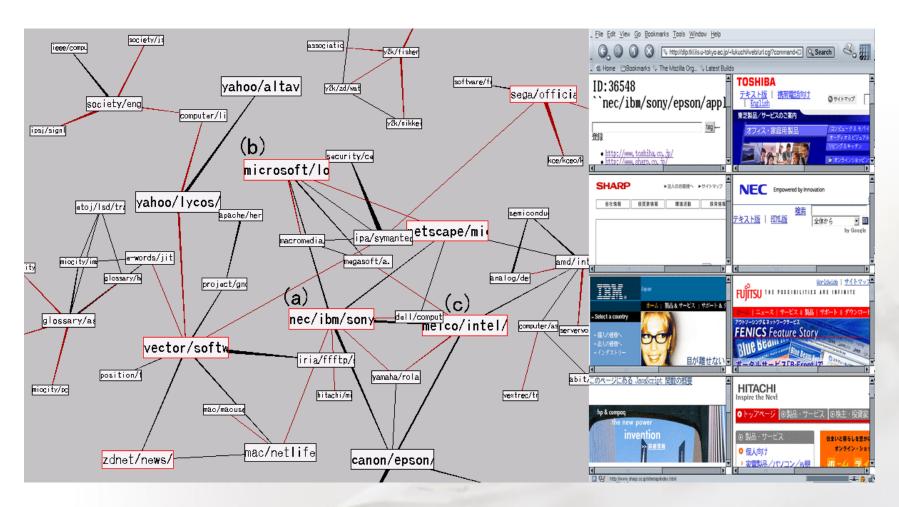
What can we do with all this data?

## Portuguese WA: Web Characterization

Media type	% contents 2005	% contents 2008	Trend	
Text/html	61.2%	57.8%	-5.5%	
Image/jpeg	22.6%	22.8%	+1.2%	
Image/gif	11.4%	9.4%	-17.4%	
Text/pdf	1.6%	1.9%	+18.5%	
Other	3.2%	8.1%	-	

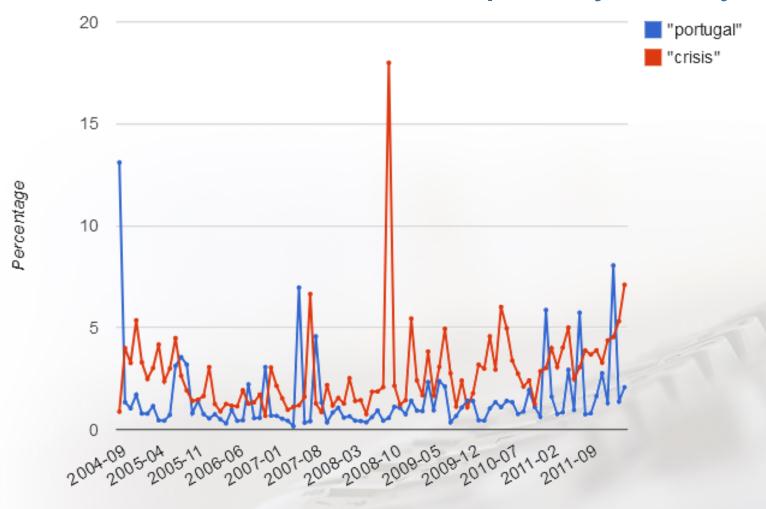
Trends in Web Characteristics, 7th Latin American Web Congress 2009.

### Japanese WA: Evolution of Web Communities



Extracting Evolution of Web Communities from a Series of Web Archives, 14th ACM Conference on Hypertext and Hypermedia 2003.

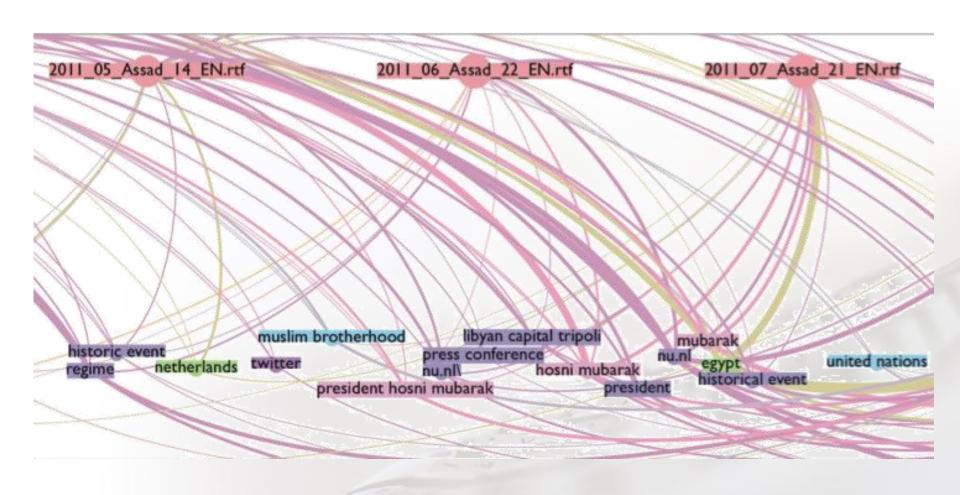
### UK WA: Word Frequency Analysis



Year - Month

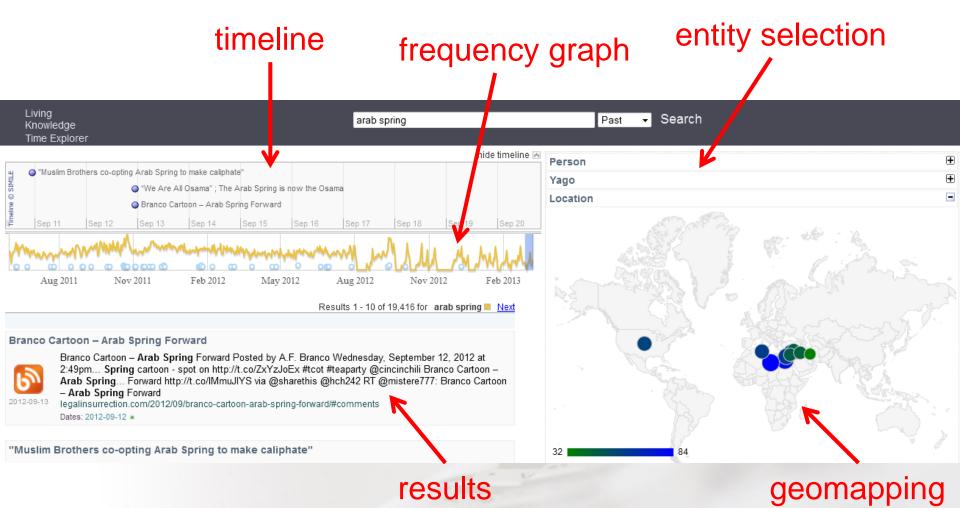
http://www.webarchive.org.uk/ukwa/ngram/

### WebART: Co-word Analysis



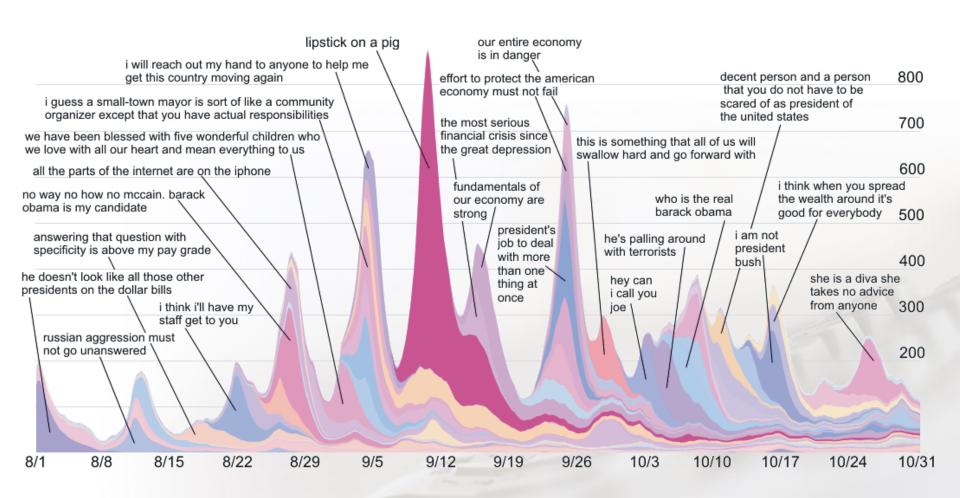
http://www.webarchiving.nl/

## Living Knowledge (Yahoo!): News Analysis



Searching through time in the New York Times, Human Computer and Information Retrieval 2010.

### MemeTracker: News Analysis



Meme-tracking and the Dynamics of the News Cycle, Knowledge Discovery and Data Mining 2009.

### Facebook: Social Analysis



Paul Butler created this friend relationship visualization map using Facebook data.

### Twitómetro: Sentiment Analysis



http://dmir.inesc-id.pt/project/Reaction

### **NYT Archive: Forecast Events**

## In deep drought, at 104 degrees, dozens of Africans are dying.

New York Times 02/17/2006

## Angola cholera cases rise sharply after floods.

New York Times 01/30/2007

Mining the Web to Predict Future Events, Web Search and Data Mining 2013.

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What can we do with all this data?

## all kinds of machine learning over time

model the past and predict the future

## But, what do most web archive users need?

### **Use Cases**

- User visits a missing bookmark
- Journalist investigates past information
- Webmaster recovers the lost site
- Historian searches for digital documents
- Web designer creates portfolio of sites
- Professor downloads missing slides
- Lawyer looks for evidences

### Users don't understand Web Archives

## What do you want? I don't know!



### PWA Search System



- Available since 2010: <a href="http://archive.pt">http://archive.pt</a>
- 1.2 billion documents
  - searchable by full-text and URL
  - range between 1996 and 2012

### **URL Search**





Did you want to see webpages with the text: http://sapo.pt?

#### Versions of the archived the Web pages

We archived 1,832 versions of the Web page http://sapo.pt from 1 January, 1996 and 26 August, 2013.

1997 2	1998 4	1999 23	2000 87	2001 58	2002 20	2003 29	2004 199	2005 444	2006 119	2007 120	2008 5	2009 6	2010 255	2011 368
8 Oct	<u>10 Jan</u>	<u>25 Jan</u>	29 Feb	<u>5 Jan</u>	<u>24 Jan</u>	<u>5 Feb</u>	<u>16 Feb</u>	<u>1 Jan</u>	<u>1 Jan</u>	2 Jan	<u>1 Jan</u>	20 May	26 Mar	<u>1 Jan</u>
<u>10 Dec</u>	29 Jan	<u>25 Jan</u>	29 Feb	<u>6 Jan</u>	<u>6 Feb</u>	<u>10 Feb</u>	<u>19 Mar</u>	2 Jan	<u>1 Jan</u>	<u>5 Jan</u>	<u>14 Mar</u>	<u>24 Jun</u>	<u>1 Apr</u>	<u>2 Jan</u>
	7 Feb	8 Feb	29 Feb	<u>7 Jan</u>	30 Mar	<u>19 Feb</u>	<u>5 Apr</u>	3 Jan	2 Jan	<u>7 Jan</u>	<u>14 Mar</u>	<u> 26 Sep</u>	<u>5 Apr</u>	<u>3 Jan</u>
	7 Feb	8 Feb	29 Feb	<u>8 Jan</u>	<u>1 Apr</u>	<u>20 Feb</u>	20 May	4 Jan	2 Jan	<u>7 Jan</u>	22 Oct	<u> 26 Sep</u>	8 Apr	<u>4 Jan</u>
		9 Feb	1 Mar	<u>19 Jan</u>	29 May	24 Mar	3 Jun	<u>4 Jan</u>	<u>5 Jan</u>	<u>9 Jan</u>	22 Oct	<u>18 Dec</u>	9 Apr	<u>5 Jan</u>
		20 Feb	3 Mar	<u>24 Jan</u>	30 May	<u>12 Apr</u>	<u>9 Jun</u>	<u>5 Jan</u>	<u>6 Jan</u>	<u>11 Jan</u>		<u>18 Dec</u>	<u>12 Apr</u>	<u>6 Jan</u>
		<u>20 Feb</u>	3 Mar	30 Jan	<u>4 Jun</u>	<u>19 Apr</u>	<u>9 Jun</u>	<u>5 Jan</u>	<u>10 Jan</u>	<u>12 Jan</u>			<u>13 Apr</u>	<u>7 Jan</u>
		21 Apr	4 Mar	4 Feb	<u>6 Jun</u>	22 Apr	<u>11 Jun</u>	<u>6 Jan</u>	<u>10 Jan</u>	<u>14 Jan</u>			<u>16 Apr</u>	<u>8 Jan</u>
		23 Apr	4 Mar	<u>10 Feb</u>	<u>7 Jun</u>	24 Apr	<u>12 Jun</u>	<u>7 Jan</u>	<u>11 Jan</u>	<u>16 Jan</u>			<u>19 Apr</u>	<u>9 Jan</u>

### **SAPO.PT 2011**



Qual o clube que José Mourinho passou a comandar em 2009? Entre no Jogo do Ano 2010!

Destagues Desporto | Economia | Vida | Tecnologia | Local | 🗀 Vídeos

Ano Novo

a 21 mortos (SAPO)



Mulheres no poder

### 192 países, apenas nove mulheres presidentes (SAPO)

São 192 os Estados com assento nas Nações Unidas e a maioria são repúblicas, mas o ano 2011 começa Mulheres no poder
192 países, apenas nove mulheres
presidentes (SAPO)

Transportes
Utentes criticam aumento dos preços dos
transportes (Sol)

Argentina
Sismo de 6,9 na escala de Richter abalou
Argentina (SIC)

Balanco de atentado em Alexandria ascende

Fontes: DD | DE | Lusa | RTP | SIC | Sol

Mail Tempo Horóscopo Emprego

personalizar página

HTTP Status 404 -/wayback /20110101160218 /about:blank

type Status report

message /wayback/20110101160218/about:blank

description The requested resource (/wayback /20110101160218/about:blank) is not available.

### **SAPO.PT 1997**





Pesquisar

Opções

Procura pelo E-Mail de alguém ? Já conhece a base de E-Mails do SAPO ?

- Novidades Novos Links, Congressos, ...
- Ensino e Investigação Universidades, Institutos, Escolas, ...
- Comunicação Social Jornais, Rádios, Televisão, ...
- Entretenimento Desportos, Fora de Casa, Música, ...
- Serviços de Informação Software, Mailing Lists, IRC, ...

- Comércio, Indústria e Serviços Serviços, Informática, Saúde, Lojas, ...
- Páginas Pessoais Páginas pessoais, Lista de E-Mails
- Sociedade e Cultura Museus, Hospitais, Religião, Governo, ...
- Regional Câmaras Municipais, Turismo, Timor, ...
- Computadores e Internet Docs, Web Designers, Software, ISPs, ...













### Full-text Search



sapo				×	Search the Archive
between:	01/01/1996	and:	31/12/2012	2.0	Advanced search

Results 1 to 10 from 149,648,512

#### SAPO - Servidor de Apontadores Portugueses

10 December, 1997 - other dates

8a2 **SAPO** - Servidor de Apontadores Portugueses — Ainda lhe restam dúvidas sobre o **SAPO** ? Esclareça-se! c4d Novidades Novos Links , Congressos , ... Ensino e Investigação Universidades , Institutos , Escolas , ... Comunicação Social Jornais , Rádios , Televisão , ... Entretenimento Desportos ...

http://www.sapo.pt/

#### SAPO - Portugal Online!

8 June, 2010 - other dates

SAPO - Portugal Online! Saltar para: Pesquisa [1], Lista de Serviços [2], Notícias [3] ou Destaques SAPO [4] SAPO.pt Pesquisa SAPO Web Imagens Notícias Blogs Produtos Directório PAi PBi Pesquisar: Onde: Pesquisar Serviços Mail Blogs Carros Casas Fotos Mapas Vídeos Notícias Messenger Todo o SAPO ... http://www.sapo.pt/

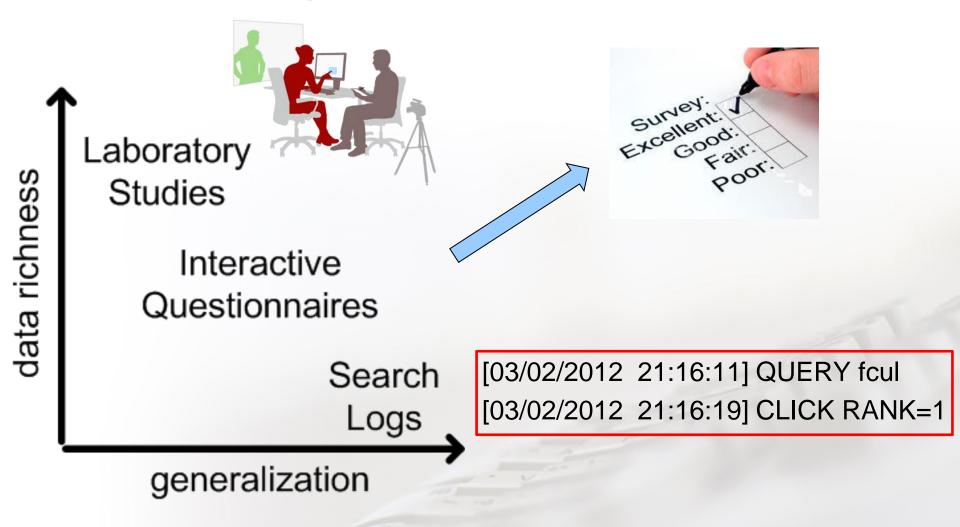
#### Eu Não Desisto: abril 2004 Archives

17 October, 2009 - other dates

Jornal de Notícias, Minho, Braga, 17.12.2004, ou em http://jn.sapo.pt/2004/12/17/minho ... .blogs.sapo.pt/arquivo /2004\_04.html#128423 Posted by mauricio\_102 at 02:46 PM | Comentários: (20 ... Portugueses ... III". 30\_4\_04 - "LISTAGEM dos Artigos do Mês de Abril 2004". 28\_4\_04 - "blogs.sapo" 25 ...

http://eunaodesisto.blogs.sapo.pt/arquivo/2004\_04.html

### Understanding the Users' Information Needs



Understanding the Information Needs of Web Archive Users, 10th International Web Archiving Workshop 2010.

### What are the Users' Information Needs?

- Navigational 53% to 81%
  - seeing a web page in the **past** or how it evolved
- Informational 14% to 38%
  - collecting information about a topic written in the past

# What is the best tool to support navigational (and informational) information needs?

Searching vs Analytical tools

### State-of-the-Art

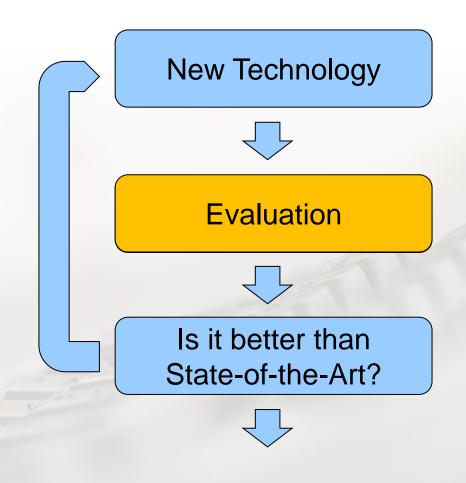
- URL Search Internet Archive's Wayback Machine
  - difficult to remember or unknown



- Full-text Search Lucene extensions (NutchWAX & Solr)
  - does not scale for large collections
  - slow searches
  - poor quality results



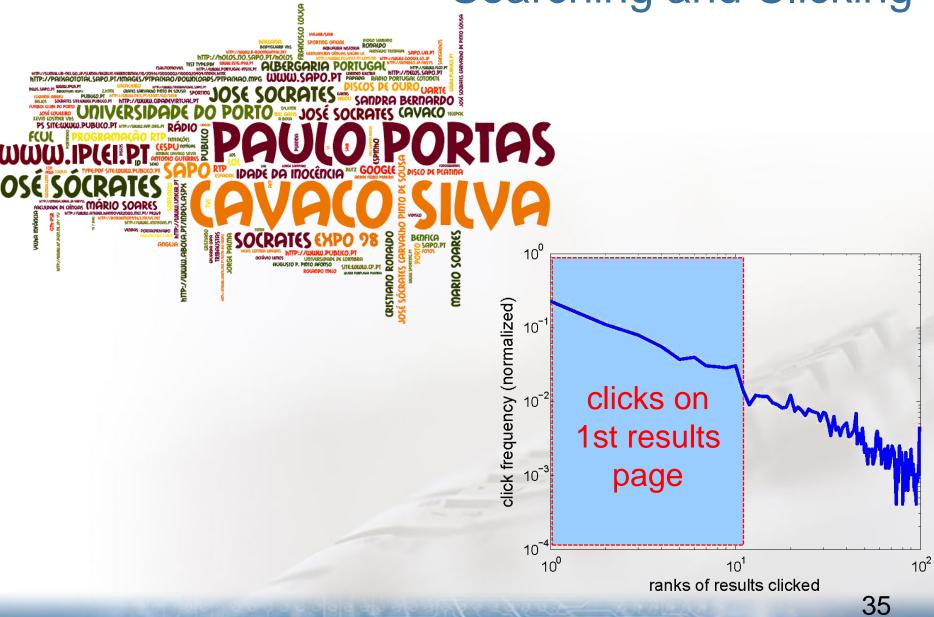
## How to improve? How to evaluate?



## **Evaluation Methodology**

- Test Collection (Cranfield Paradigm):
  - Corpus
    - What are the typical web collections?
  - Topics
    - Why, what and how do users search?
  - Relevance Judgments
    - What is relevant for users?
  - Measures
    - What and how many documents do users see?
- Wrong assumptions lead to wrong conclusions

## Searching and Clicking



## **Evaluation Methodology**

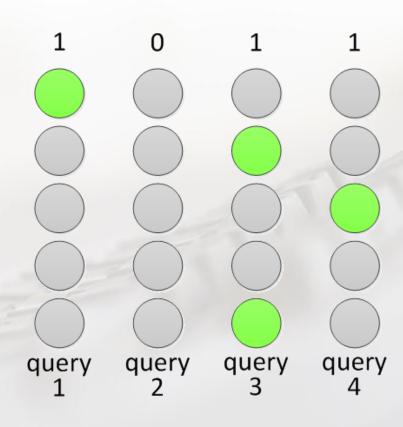
- Test Collection (Cranfield Paradigm):
  - Corpus: 6 web collections, 255M contents, 8.9TB
    - broad crawls, selective crawls, integrated collections
  - Topics: 50 navigational
    - I need the page of Público newspaper between 1996 and 2000.
  - Relevance Judgments: 3 judges, 3-level scale of relevance, 267 822 versions assessed
  - Measures: (S@k, NDCG@k, P@k | k=1,5,10)
    - only 14% see the second page (> top 10)

Evaluating Web Archive Search Systems, 13th International Conference on Web Information System Engineering 2012.

## Evaluation Metric: Success@k

- 1 if a relevant version has been found on the top-k
- 0 otherwise
- Example:
  - avg. Success@5 = 3/4

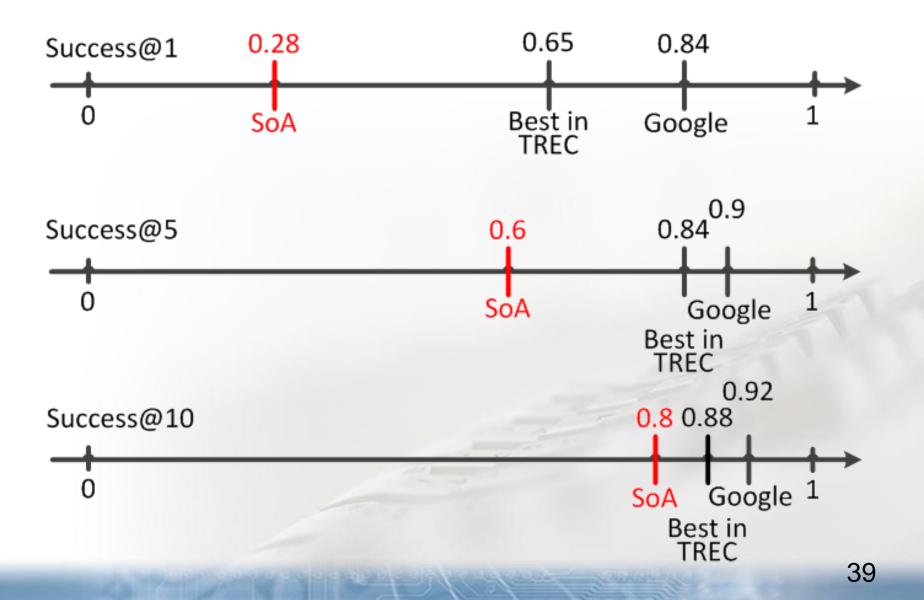




### Results

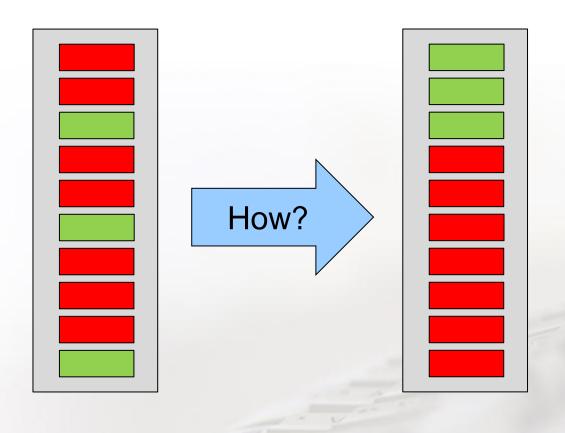
# Search Effectiveness of the State-of-the-Art

# State-of-the-Art (SoA) Effectiveness



# How to improve?

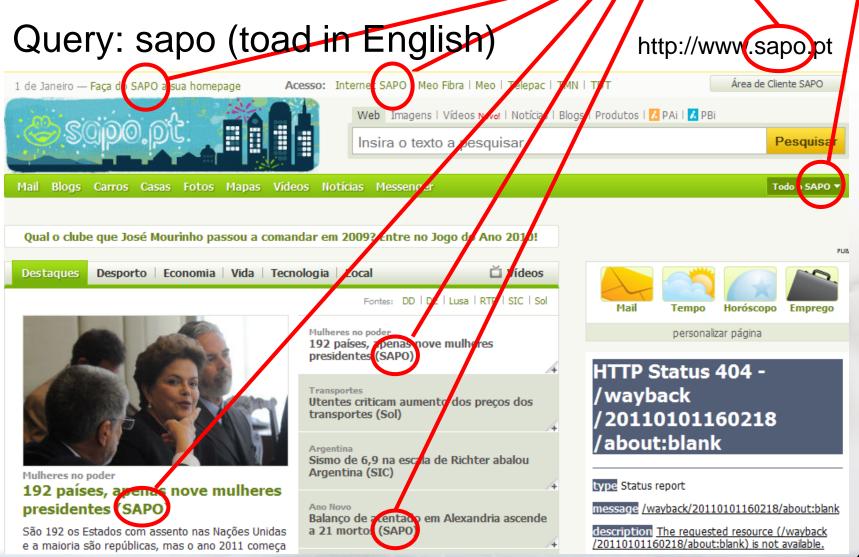
## Goal: Maximize Relevance



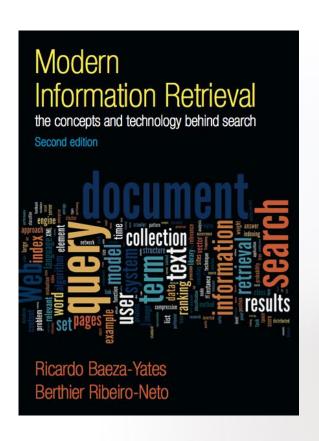
Relevant document

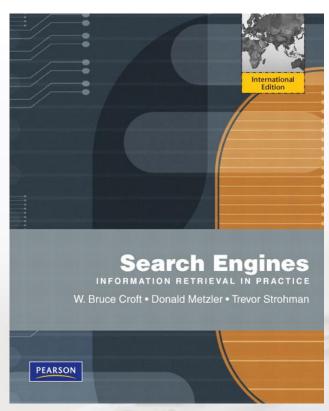
Non-relevant document

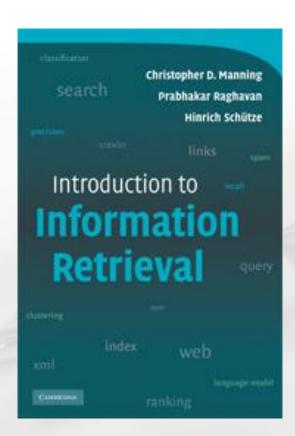
# State-of-the-Art: Ranking Features



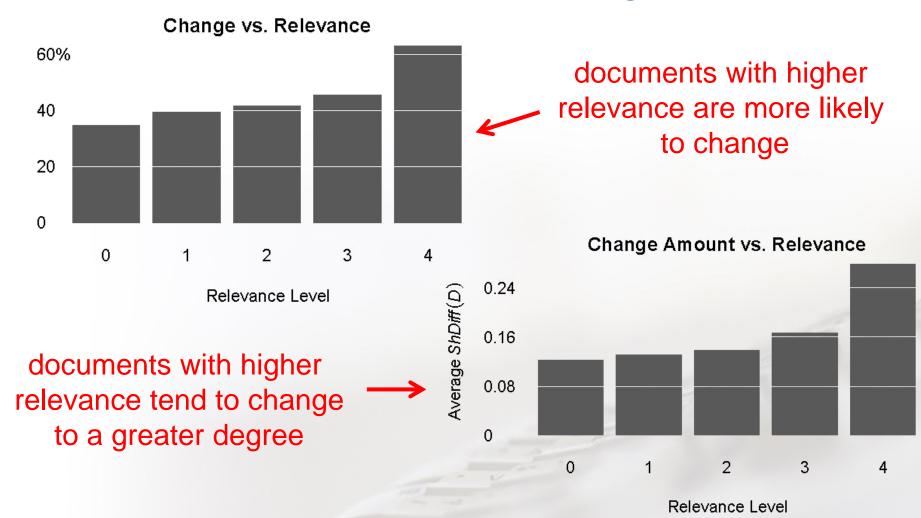
## What other Features can we use?







# Document Change Over Time

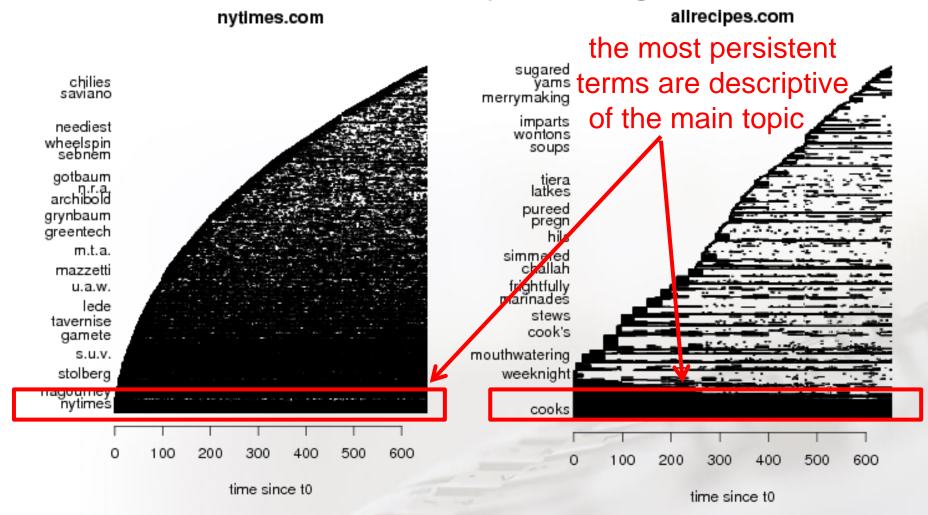


**Documents Changed** 

Leveraging Temporal Dynamics of Document Content in Relevance Ranking, Web Search and Data Mining 2010.

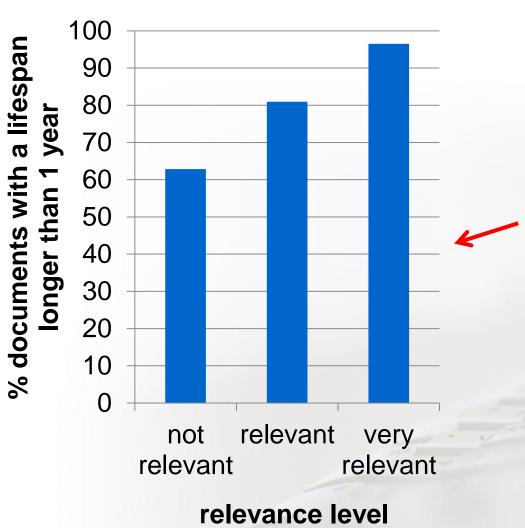
44

# Vocabulary Change Over Time



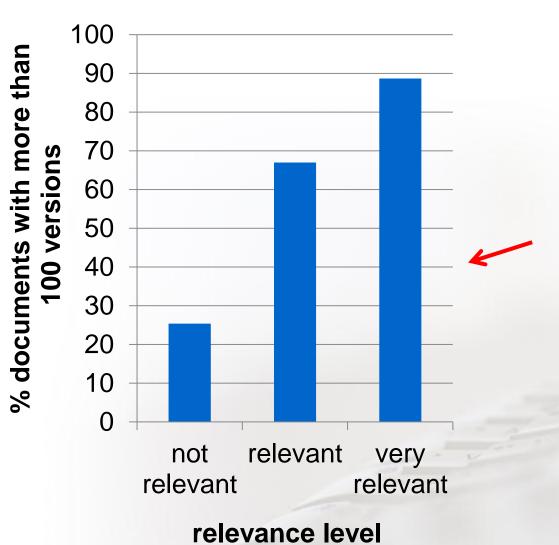
The Web Changes Everything: Understanding the Dynamics of Web Content, Web Search and Data Mining 2009.

## Lifespan vs Relevance



documents with higher relevance tend to have a longer lifespan

#### # Versions vs Relevance



documents with higher relevance tend to have more versions

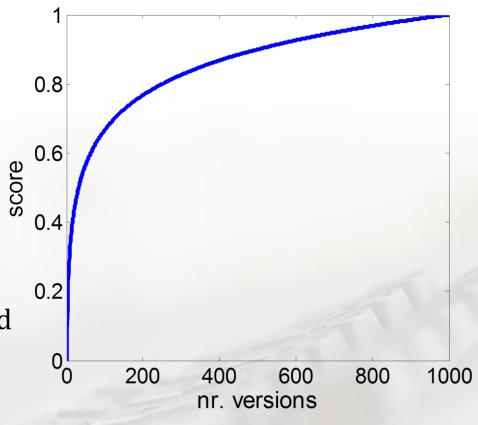
# **Modeling Temporal Information**

$$f_{Versions}(d) = log_y(x)$$

#### Parameters:

x = number of versions of document d

y = maximum number of versions of a document in the collection

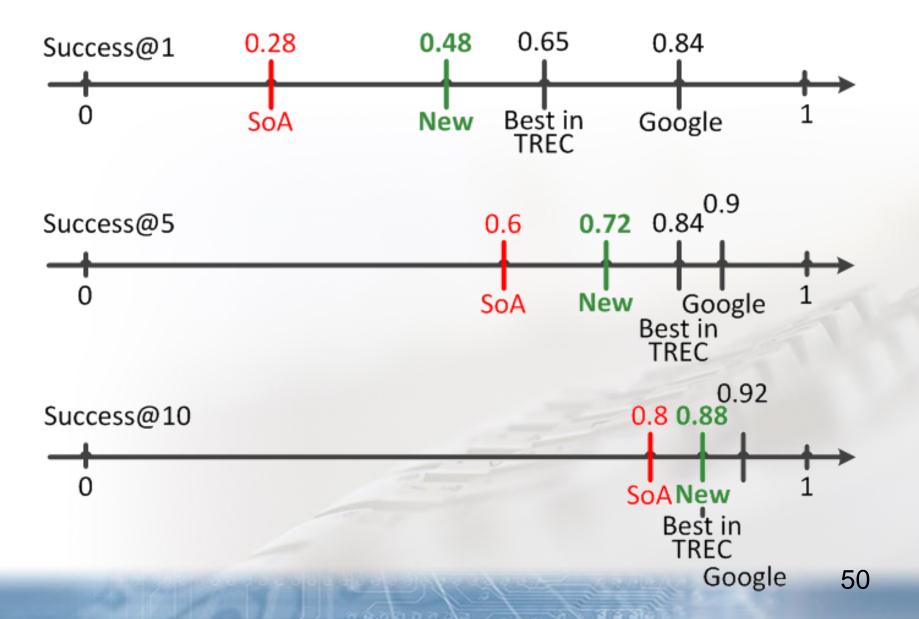


Assumption: persistent documents are more relevant

#### Results

# Search Effectiveness of the State-of-the-Art + #Versions

# New Ranking Model: f<sub>SoA</sub> + f<sub>Versions</sub>



If one is good, more is better

# 68 Ranking Features

#### Term-weighting:

BM25 Lucene NutchWAX

#### Web-graph based:

Inlinks Outlinks PageRank

. . .

#### **Term-distance:**

MinPair MinSpanOrdered MinSpanUnordered

THE PARTY OF THE P

#### **URL** based:

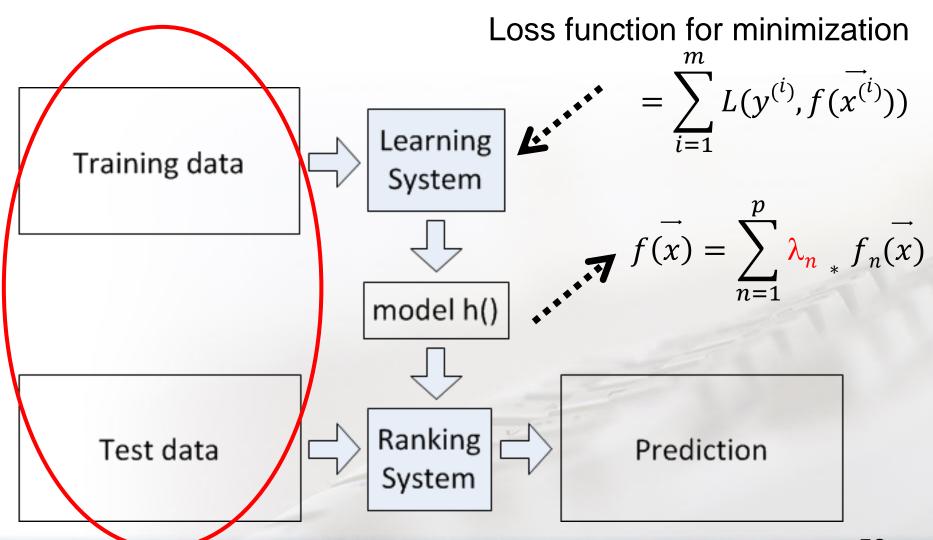
UrlLength
UrlDepth
UrlSlashes

#### **Temporal:**

NumberVersions BoostOlder Age

. . .

# Supervised Learning-to-Rank Framework



### Dataset for L2R in Web Archives

- 39 608 quadruples <query, version, relevance grade, features>
  - 50 queries (navigational topics)
  - 843 versions assessed on average per query
  - 3-level scale of relevance
  - 68 ranking features extracted

File Format:

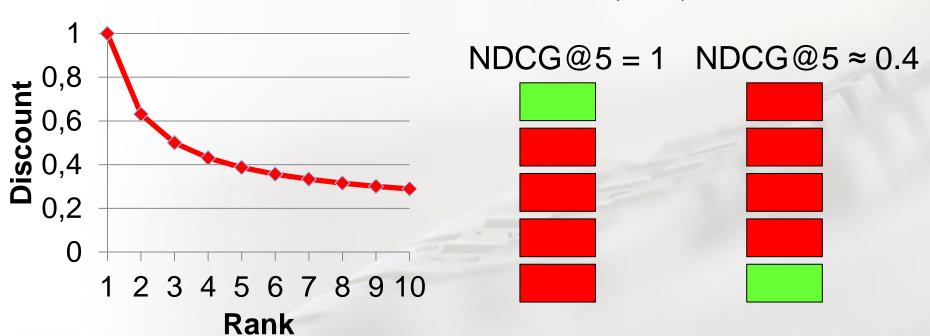
#### used in training

Re	<b>I.</b>	Query	Features	Doc. Version
2		Cid.Z	1:0.70 2:0.34 3:0.27 68:0.86	# id114746079
0		qid:22	1:0.05 2:0.18 3:0.14 68:0.43	# id172346033
1		qid:22	1:0.75 2:0.33 3:0.84 68:0.54	# id456334535

## Evaluation Metrics: NDCG@k

- Normalized Discounted Cumulative Gain at cut-off k
  - total gain accumulated at a particular rank p

$$DCG_p = \sum_{i=1}^{p} \frac{2^{rel_i} - 1}{\log(1+i)}$$



### Results

# Search Effectiveness of the 68 features

# Results of L2R Algorithms

4x higher

	State-	of-the-Art	L2R algorithms (68 features)			
Metric	Lucene	NutchWAX	RankBoost	AdaRank	ListNet	Random Forests
NDCG@1 NDCG@5 NDCG@10	0.220 0.157 0.133	0.250 0.215 0.174	0.530 0.535 0.570	0.400 0.426 0.476	0.450 0.432 0.464	0.650 0.665 0.688

All results show a statistical significance of p<0.01 against NutchWAX

#### Results

How much did the search effectiveness improve with the temporal features?

# With Temporal Features is Better

#### NDCG@1

_	RankBoost 0.53	>	NT RankBoost 0.44	+9	%
_	AdaRank 0.40	>	NT AdaRank 0.38	+2	2%
_	ListNet 0.45	>	NT ListNet 0.37	+8	3%
_	R. Forests 0.65	>	NT R. Forests 0.55	+1	0%

#### NDCG@10

_	RankBoost 0.57	> NT RankBoost 0.51	+6%
_	AdaRank 0.48	> NT AdaRank 0.47	+1%
_	ListNet 0.46	> NT ListNet 0.43	+3%
_	R Forests 0.69	> NT R Forests 0.65	+4%

## Better Results = Happier Users



sapo				×	Search the Archive
between:	01/01/1996	and:	31/12/2012	00	Advanced search

Results 1 to 10 from 149,648,512

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10 December, 1997 - other dates

149.648.512

8a2 SAPO - Servidor de Apontadores Portugueses — Ainda lhe restam dúvidas sobre o SAPO ? Escareça-se! c4d Novidades Novos Links , Congressos , ... Ensino e investigação Universidades , Institutos , Escolas , ... Consunicação Social Jornais , Rádios , Televisão , ... Entretenimento Desportos ...

http://www.sape.pt/

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8 June, 2010 - other dates

SAPO - Portugal Online! Saltar para: Pesquisa [1], Lista de Serviços [2], Notícias [3] ou Destaques SAPO [4] SAPO.pt Pesquisa SAPO Web Imagens Notícias Blogs Produtos Directório PAi PBi Pesquisar: Onde: Pesquisar Serviços Mail Blogs Carros Casas Fotos Mapas Vídeos Notícias Messenger Todo o SAPO ...

http://www.sapo.pt/

#### Eu Não Desisto: abril 2004 Archives

17 October, 2009 - other dates

Jornal de Notícias, Minho, Braga, 17.12.2004, ou em http://jn.sapo.pt/2004/12/17/minho ... .blogs.sapo.pt/arquivo /2004\_04.html#128423 Posted by mauricio\_102 at 02:46 PM | Comentários: (20 ... Portugueses ... III". 30\_4\_04 - "LISTAGEM dos Artigos do Mês de Abril 2004". 28\_4\_04 - "blogs.sapo" 25 ...

http://eunaodesisto.blogs.sapo.pt/arquivo/2004\_04.html

# Conclusions

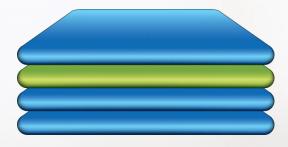
## Conclusions

- Users need analytical tools for specific users + search tools for generic users.
- State-of-the-Art searching technology provides poor results.
- Temporal information intrinsic to web archives improves their search results.
- Learning-to-Rank technology greatly improves search results.

#### Resources

- Public service since 2010.
  - <u>http://archive.pt</u>
- Test collection to support evaluation.
  - https://code.google.com/p/pwa-technologies/wiki/TestCollection
- L2R dataset for web archive IR research.
  - http://code.google.com/p/pwa-technologies/wiki/L2R4WAIR
- All code available under the LGPL license.
  - <a href="https://code.google.com/p/pwa-technologies/">https://code.google.com/p/pwa-technologies/</a>

# Thank you.



http://archive.pt

miguel.costa@fccn.pt

MINISTÉRIO DA EDUCAÇÃO





