Access policies, challenges and approaches

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Access policy

Only collect **publicly available** information

All web-archived content is **open-access**

Don’t close-access to what was born open

**Legal mandate** to collect and provide access to web content interesting to the Portuguese community

Article 3 paragraph 2n) of [Decree-law 55/2013](https://example.com/)

**Embargo** period of at least 1 year.

Content owners may **opt-out**

But must **present proof** that they own the rights of the content
Access methods

Human-User interfaces

- URL search
- Full-text search
- Advanced search
- Image search

Application Programming Interfaces

arquivo.pt/api
General Data Protection Regulation made us stronger

Article 17 EU GDPR "Right to erasure ('right to be forgotten')"

1. The data subject shall have the right to obtain from the controller the erasure of personal data concerning him or her without undue delay and the controller shall have the obligation to erase personal data without undue delay where one of the following grounds applies: we don't keep data about our users and only collect published information

3. Paragraphs 1 and 2 shall not apply to the extent that processing is necessary:

   ...  
   
   (b) for compliance with a legal obligation which requires processing by Union or Member State law to which the controller is subject or for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller; we are complying with the Law of Portugal

   ...  
   
   (d) for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes in accordance (e) for the establishment, exercise or defence of legal claims this is the reason for our existence

We get some complaints

174 000 users in 2018

Average of 2 removal requests per year

Some were refused after legal analysis

Frequent complaints about having such a long embargo period

Including from the website owners
Reflection

Small initial challenge
  Be *allowed* to provide access to web-archived content.

Big challenge
  Be *able* to provide access to web archived-content.

Provide access to *only* 6 billion web files preserved since 1996 requires:
  12 years of development
  4 full-time experts
  82 servers + maintenance costs